



familybasedcare  
Association North West Inc.

## Silver Service

Tailored services for private clients



*Your care,  
Your way*

familybasedcare  
Association North West Inc.

Contact us on

**1800 684 098**

**Burnie office**

73-75 Mount Street, Burnie, 7320

Phone (03) 6431 8411

Fax (03) 6431 1417

**Devonport office**

70 Oldaker Street, Devonport

Phone (03) 6424 8461

Fax (03) 6423 5582

**Launceston office**

76 York Street, Launceston

**Commonwealth Respite and Carelink Centre**

1800 052 222

Email: [admin@familybasedcare.org.au](mailto:admin@familybasedcare.org.au)

Website: [www.familybasedcare.org.au](http://www.familybasedcare.org.au)

*Family Based Care is a community-based, not-for-profit organisation committed to providing individualised support for people with a disability, the frail aged and their carers in a manner which respects and responds to the changing needs of clients.*

*We are a trusted local provider employing local people and supporting the economy of the North-West Coast.*

**Freecall 1800 684 098**



## TAILORED PACKAGES

At Family Based Care we recognise that many people in the community are not eligible for Government-funded services or require more support than they are able to access.

We also understand that people want the peace of mind of having someone in their home whom they can trust.

Our staff are well trained, have a current National Police Check and have signed a confidentiality agreement.

We can guarantee a high level of service from reputable, reliable and trained staff.

[www.familybasedcare.org.au](http://www.familybasedcare.org.au)



## WHAT WE OFFER

Our packages can comprise

-  Domestic assistance
-  Personal care
-  Shopping assistance (including online)
-  Minding of the elderly, ill or infirmed
-  Spring cleaning
-  Gardening
-  Basic computer skills
-  Moving house—clean-up
-  Day trips
-  Meal preparation
-  Interstate travel assistance
-  Assistance during recuperation
- Home modifications project management

## HOW DO I ARRANGE A PACKAGE?

To organise a tailored package simply call us on Freecall 1800 684 098, drop into one of our offices in Burnie or Devonport, or we can visit your home.

You will be assessed by an experienced co-ordinator who will put together a personalised plan based upon your requirements and budget.

We offer several options for payment and offer competitive hourly rates for a wide variety of services.

Your plan is flexible and always able to be changed with reasonable notice.

***Need care? We're there!***

