

Family Based Care is a community-based, not-for-profit organisation committed to providing individualised support for people with a disability, the frail aged and their carers in a manner which respects and responds to the changing needs of clients.

We are a trusted local provider employing local people and supporting the economy of the North-West Coast.

Freecall 1800 684 098



familybasedcare

Association North West Inc.

Contact us on

1800 684 098

Head office

73-75 Mount Street, Burnie, 7320
Phone (03) 6431 8411
Fax (03) 6431 1417

Devonport office

70 Oldaker Street, Devonport
Phone (03) 6424 8461
Fax (03) 6423 5582

Launceston office

76 York Street, Launceston

Commonwealth Respite and Carelink Centre

1800 052 222

Email: admin@familybasedcare.org.au

Website: www.familybasedcare.org.au



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*Your care,
Your way*

CARING FOR YOU AND YOUR FAMILY

At Family Based Care we pride ourselves on the high standard of service we have consistently provided to the North-West Coast for more than 25 years.

We are a friendly, trusted local service provider offering a range of services to help improve the lives of the aged, the disabled and their carers. We also cater to the needs of private clients seeking domestic or personal support services.

Our well-trained and committed staff service more than 1100 clients, providing quality, compassionate care and companionship.

No-one knows the needs of Tasmanians like another local, which is why our operations are run from our head office in Burnie and satellite office in Devonport.











We have connections with an extensive range of health professionals and other community service providers to ensure our clients get the best care from the best people close to their home.

WHAT WE OFFER

Some clients may be eligible for more than one service. For most programs there is a small contribution towards the cost of provision but this differs from service to service.

No eligible client will be denied service through an inability to pay provided they have been granted a fee waiver request.

Our services comprise

-  Domestic Assistance
-  Personal Care
-  Respite
-  Veterans' Home Care
-  Spring Cleaning
-  Social Support
-  Disability Support
-  Chronic Disease Management
-  Home Maintenance Advice
-  Silver Service (private/brokered service)

HOW DO I ARRANGE SUPPORT?

You are able to self-refer if you wish or you may be referred to us by family or friends, by a health professional or another community service.

To organise one of our many forms of support simply call us on Freecall 1800 684 098, drop into one of our offices in Burnie or Devonport, or we can visit your home.

You will be assessed by an experienced co-ordinator who will put together a personalised plan based upon your requirements (depending upon available hours).

We understand that people want the peace of mind of having someone in their home whom they can trust.

FBC support staff are well-trained, have a current National Police Check and have signed a confidentiality agreement.

Need care? We're there!

www.familybasedcare.org.au

